

# TERMS AND CONDITIONS OF SALE

*Online Course — The Travel UGC Method by yukolab.com*

*Version effective as of May 1, 2025*

## 1. About the Course

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The Travel UGC Method by yukolab.com is an online course created by Marine BELGHARRI and Torea PATISSIER, hereafter referred to as "the Authors", based in France. The course aims to teach UGC content creators how to land hotel collaborations and travel in exchange for content. It is available and accessible to anyone worldwide, subject to acceptance of these Terms and Conditions.

## 2. Course Content and Access

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### What is included

- A dedicated Notion workspace with all modules and resources
- Downloadable PDF files

### Lifetime access

Access to the course is granted for life on the version purchased. In the event of a major update resulting in a new version of the course, access to that new version may require a separate payment. The Authors commit to informing buyers of any significant changes.

### Personal and non-transferable access

Access to the course is strictly personal. It may not under any circumstances be shared, transferred, resold, or assigned to a third party. Each access is tied to the individual buyer who completed the purchase.

## 3. Pricing and Payment

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The course price is displayed in euros, inclusive of all applicable taxes, at the time of purchase. The Authors reserve the right to update pricing at any time, without affecting orders that have already been confirmed.

Full payment is required before any access to the course is granted. In the event of a failed payment, access will not be delivered.

## 4. Refund Policy

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Due to the digital and immediately accessible nature of the course, no refunds will be issued after access has been delivered, for any reason whatsoever.

By accepting these Terms and Conditions and completing payment, the buyer expressly acknowledges waiving their 14-day right of withdrawal as provided under European consumer law, in accordance with Article L221-28 of the French Consumer Code, applicable to digital content whose delivery has begun with the buyer's prior consent.

## 5. No Guarantee of Results

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The Travel UGC Course delivers a method, tools, and strategies tested by the Authors. It is designed to be complete and self-sufficient: each step, when followed in order and applied consistently, enables real progress.

However, results achieved by each participant depend on many individual factors, including prior experience, time invested, geographic location, quality of content produced, consistency, and personal commitment. As such, the Authors cannot guarantee specific outcomes, including a set number of hotel collaborations or a particular income level.

Purchasing this course means choosing to give yourself the tools to reach your goals. Results remain the sole responsibility of the buyer.

## 6. Availability and Support

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The Authors may, where possible, answer participants' questions through any designated channel. This availability is offered as additional support and does not constitute a contractual obligation in any way.

The course is designed to be fully understandable and usable on its own. The buyer may not make their satisfaction conditional on, or request a refund based on, the Authors' response time or availability.

## 7. Individual Coaching (1:1)

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Individual coaching sessions may be offered separately as a complement to the course. These sessions are an entirely separate service, subject to their own pricing and specific terms, which will be communicated at the time of booking.

The purchase of the course does not include any 1:1 coaching sessions.

## 8. Intellectual Property

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All course content (videos, PDFs, written materials, methods, visuals, Notion workspace structure) is the exclusive property of the Authors and is protected under French and international copyright law.

The following are strictly prohibited:

- Reproducing, copying, or distributing all or part of the course content
- Reselling or sharing access to the course, even partially
- Using the content to create a competing course or derivative product
- Recording, capturing, or redistributing the videos in any format

Any breach of these provisions may result in legal action.

## 9. Personal Data

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Personal data collected at the time of purchase (first name, last name, email address) is used solely for the purpose of managing the course and the buyer relationship. It is never sold or shared with third parties.

In accordance with the General Data Protection Regulation (GDPR), the buyer has the right to access, correct, and delete their personal data by writing to: [CONTACT EMAIL].

## 10. Liability

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The Authors shall not be held liable for any direct or indirect damages resulting from the use of the course, any interruption of access due to a third-party service (Notion, payment platform), or any event beyond their control.

## 11. Governing Law and Jurisdiction

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These Terms and Conditions are governed by French law. In the event of a dispute, an amicable resolution will be sought as a priority. If no agreement can be reached, the competent courts will be those in the jurisdiction of the Authors' place of residence, unless otherwise required by the applicable law of the buyer's country.

## 12. Acceptance of Terms

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By completing the purchase of the course, the buyer declares that they have read, understood, and unconditionally accepted these Terms and Conditions of Sale in their entirety.